

Tender Notice
(E-TENDERING MODE ONLY)

Online Open Tender in Two Bid System for Annual Maintenance Contract and Operations & Maintenance of Dual MPLS connectivity for CONCOR's Central Site & All India Remote locations, Associated Network & Security Devices, On-site Support (24*7 basis) at Central Site and Managed Services for Links on turnkey basis for a period of Three Years.

1. The bid document can only be downloaded from the website(www.tenderwizard.com/CCIL) and the intending bidders should submit the document sale price of Rs. 1,000/-inclusive of all taxes and duties through e-payment at the time of making online request.
2. Complete tender papers duly accompanied with requisite EMD shall be received online as per date and time mentioned below and may be opened in CONCOR Office through tender wizard.

Tender Data Sheet:

Tender No.	CON/IT/CIFM/90174/24/01
Name of Work	Open Tender in Two Bid System for Annual Maintenance Contract and Operations & Maintenance of Dual MPLS connectivity for CONCOR's Central Site & All India Remote locations, Associated Network & Security Devices, On-site Support (24*7 basis) at Central Site and Managed Services for Links on turnkey basis for a period of Three Years.
Estimated Cost	₹ 53,40,52,697.80 (incl tax)
Completion Period	Three Years AMC Contract Period
Performance Security	5% of total awarded contract value
Earnest Money Deposit	₹ 10,00,000.00/- (₹ Ten Lac only) through e-payment
Cost of Document	₹ 1,000.00/-inclusive of all taxes and duties through e-payment.
Tender Processing Fee	₹3,000.00/-plus taxes as applicable. (Non-refundable) through e-payment.
Date of Sale (Online)	From 11/11/2024 1100 hrs. to 02/12/2024 (up-to 1700 hrs.)
Date & Time of submission of tender	03/12/2024 up to 1700 hrs.
Date & Time of opening of tender	04/12/2024 at 1130 hrs.
Minimum annual turnover	<p>The average annual turnover of the bidder during the last three financial years (i.e. 2021-22, 2022-23 & 2023-24) should not be less than ₹ 11,86,78,377.30 (Rupees Eleven Crore Eighty Six Lac Seventy Eight Thousand Three Hundred Seventy seven and thirty paise Only).</p> <p>The information shall be supported by the copy of Chartered Accountant's certificate and copy of Balance sheet (Audited for 2021-22 & 2022-23 and Audited/ Unaudited for 2023-24).</p> <p>In case of consortium*, the average annual turnover shall be determined by adding together the average annual</p>

	<p>turnover of all the partners. However, the lead partner must have at least 51% of the minimum average annual turnover mentioned above.</p> <p>In case of consortium, the criteria will be governed as per clause 19 of Section "Instructions to bidders". In case of JV, the criteria will be governed as per clause 20 of Section "Instructions to bidders"</p>
<p>Experience with respect to similar nature works</p>	<p>The minimum amount of single work of Similar nature should be amounting to minimum of 35,60,35,131.86 or works of similar nature amounting to 53,40,52,697.80 during previous 84 months (7 years) prior to the date of tender opening.</p> <p>The similar nature of work shall include order for support (AMC) for network and security devices, onsite support at data center, support and maintenance of VPN/MPLS either in single order or in separate orders during last 7 years.</p> <p>The bidder should have experience of supporting IT Hardware (Network & Security) and running & managing at least one network of VPN/MPLS/wireless of at least 55 locations with a data center during last 7 years.</p> <p>Proof of such projects /orders in the name of bidder's own company/ subsidiary company/ parent company/ Consortium/JV either executed or running successfully is to be submitted by the bidder.</p> <p>The above-mentioned details should be supported by copies of Purchase orders along with the completion certificate indicating completion period of such activities i.e. support/ongoing services (separate order or combined orders) during last 7 years. Value of each completed year would be considered for the above requirement.</p> <p>In case of consortium*, the experience in this case shall be determined by adding together the experience of all the partners, however, the lead partner must have at least 51% of the minimum experience mentioned above. In case of consortium, the criteria will be governed as per clause 19 of Section "Instructions to bidders". In case of JV, the criteria will be governed as per clause 20 of Section "Instructions to bidders".</p>
<p>Manufacturer Authorization Form</p>	<p>The bidder should be a total solution provider and should have direct tie-up with Principals/OEMs/ ISPs for providing necessary support .</p> <p>The bidder should submit authorization certificate from the principals/ OEMs/ respective ISPs authorizing them to bid</p>

	<p>for this tender/ requirement for CONCOR along with the technical bid.</p> <p>The authorization i.e. MAF from respective ISPs, CISCO, F5, RSA, BMC and Symantec /E-Scan/trend-micro is required.</p> <p>The Unified Licenses/ NLD/ ISP or similar for providing MPLS/VPN at the time of submission of the bid and should be renewable in order to cover the entire period of contract. Copy of the such documents/license should be submitted.</p>
Support	The bidder/ OEM/ Consortium Partner/JV/ISP should have either support office or engineer stationed in the same city as that of CONCOR location to provide necessary support for the devices & links. Details of support offices/ engineers may be submitted.
Validity of Bid	180 days from the date of closing

* Constitution of Consortium:

One of the members of the Consortium shall be the lead member who shall have an at least 51% share of interest in it. Other members of Consortium shall have at least 15% (fifteen per cent) share of interest each.

1. In case of Consortium, the tender form shall be purchased and submitted only in the name of lead member of Consortium and not in the name of any constituent member. Lead Member of Consortium will be the member who has minimum 51% of share in Consortium. **In case of E-Tender, the digital key i.e. registration with Tender Wizard should be in the name of lead member of Consortium.**
2. Tender fee, if applicable shall be submitted only in the name of lead member of Consortium and not in the name of any constituent member.

Note:

- (a) Tenderer not fulfilling above requirements, shall be **summarily rejected**. The other details regarding applicability of **CONSORTIUM CLAUSE** is available in clause 19 of Instruction to Bidders".
- (b) **All bidders, who are intending to participate as Consortium, must read clause 19 of Instruction to Bidders of tender document and submit relevant documents along with bid.**

Constitution of JV:

1. In case of JV, the tender form shall be purchased and submitted only in the name of JV and not in the name of any constituent member. The tender form can however be submitted by JV or any of its constituent member or any person authorized by JV

through Power of Attorney to submit tender. (Clause 20.4 of Instruction of Tenders). In case of E-Tender, the digital key i.e. registration with Tender Wizard should be in the name of JV firm and tender form shall be purchased only in the name of the JV Firm.

2. Earnest Money Deposit shall be submitted only in the name of JV Firm and not in the name of any constituent member.

Note:

- (a) Tenderer not fulfilling above requirements, shall be **summarily rejected**. The other details regarding applicability of **Joint Venture Clause** is available in Clause 20 of Instruction to Bidders".
- (b) **All bidders, who are intending to participate as Joint Venture (JV) Firm, must read clause 20 of Instruction to Bidders of tender document and submit relevant documents along with bid.**

CONCOR reserves the right to reject any or all the tenders without assigning any reason thereof.

This tender notice is also available on the web site www.concorindia.com. The bid document can also be downloaded from the website (www.tenderwizard.com/CCIL). However, the intending bidders should submit the document sale price of Rs.1,000.00/- through e-payment at the time of making online request.

EMD is to be paid through e-payment and the receipt of the same should be scanned and uploaded in the etendering website www.tenderwizard.com/CCIL.

To participate in the E-Bid submission, it is mandatory for the bidders to have user ID & password which has to be obtained by submitting an annual registration charges of INR 1200/- plus taxes as applicable to M/s. ITI through e-payment. Bidders have to pay the Tender Processing Fee to ITI through e-payment at the time of downloading/ submission of bid.

The detailed tender document can be viewed from the website www.tenderwizard.com/CCIL from 11/11/2024 1100 hrs. to 02/12/2024 (up-to 1700 hrs.).

Corrigendum / Addendum to this Tender, if any, will be published on website www.concorindia.com, www.tenderwizard.com/CCIL and Central Procurement Portal (CPP) only. Newspaper press advertisement shall not be issued for the same.

Note:

1. Tender Document/sets shall be provided free of cost to Micro & Small enterprises (MSE's) registered with the listed agencies or having Udyog Aadhar Memorandum
2. MSEs who are interested in availing themselves of these benefits and preferential treatment, the MSEs will enclose with their offer the poof of their being MSE registered with any of the agencies mentioned in the notification of Ministry of MSME indicated below along with the bid.
 - (i) District Industries Centers

- (ii) Khadi and Village Industries Commission
- (iii) Khadi and Village Industries Board
- (iv) Coir Board
- (v) National Small Industries Corporation
- (vi) Directorate of Handicraft and Handloom
- (vii) Any other body specified by Ministry of MSME

3. The MSEs must also indicate the terminal validity date of their registration.
4. As per instructions of DPE, Govt. of India, all MSME vendors/ contractors are mandatorily required to be onboarded on TreDS portal through their registration. The MSME bidders should submit the proof of their registration on TreDs portal along with their technical bid. In case the bidder is not registered on TreDs at the time of submission of their bid on tender wizard, they should submit an undertaking on their company letter head assuring to register themselves on Treds in case the bid is awarded to them. If the successful bidder fails to register them on TreDs after award of contract, no payment shall be made by CONCOR against this order.
5. The bidder shall submit UAM Certificate and MSME status as per the latest guidelines issued by Ministry of Micro, Small and Medium Enterprises.

Failing (2), (3) & (4) & (5) above, such offers will not be liable for consideration of benefits detailed in MSE notification of Government of India dated 23.03.12.

6. In terms of orders for Public Procurement (Performance to Make in India) the minimum local content shall be min. 50% for `Class-I local supplier, min. 20% &<50% for `Class-II, local suppliers &<20% for `Non-local supplier and the margin of purchase preference shall be 20%. The detailed procedure for preference to Make in India is specified in Clause 16 of Section-III.

7. In case of Consortium, benefit on account of MSE i.e Exemption of Tender Form fee etc. will be given only in the cases, where, lead member of Consortium fulfills the criteria for MSE firms.
8. In case of JV, benefit on account of MSE i.e. Exemption of Tender Form fee etc. will be given only in the cases, where, either the JV Firm or lead member of JV Firm fulfills the criteria for MSE firms.
